

Lewis Blackman Patient Safety Award



This award recognizes residents and fellows who have worked to implement strategies to improve the understanding of and show demonstrable improvement in patient safety in their Sponsoring Institution or residency/fellowship program.



Elaine Griffeth, MD

Team Members: Merissa T. Andersen, PharmD, RPh; Sarah J. Chalmers, MD; Ognjen Gajic, MD; Bhargavi Gali, MD, MHA; Maria Gallup, APRN, CNS, MSN; Katherine Heise, APRN, CNP, MSN; Yu Kawai, MD; Kannan Ramar, MD; Zeeshan Z. Rizwan, PharmD, RPh; Laura Schram, APRN, CNP, MSN; Nicole Schueler; Tammy Schultz, RRT, LRT; Vejjko Strajina, MD; Ann N. Tescher, APRN, CNS, PhD; Austin Todd, MS; Diem N. Vu, MD; John M. Zietlow, MD
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Nominators had this to say:

“Dr. Griffeth exhibited strong, outstanding, leadership, including communication and analytical skills, to lead this project on Increasing Patient Safety Incident Reporting In the ICU setting at Mayo Clinic, Rochester.”

“This project led to increased patient safety reporting in the ICUs, [and] improved the culture of the safety environment based on the survey results, and additional projects came out of identifying process and systems gaps. This project received Gold certification through the Mayo Clinic’s Quality Academy and is in the process of being published in *The Journal of Patient Safety*. The root cause analysis identified three main barriers: user difficulty with the online reporting system; lack of feedback; [and] unclear process for submitting reports. The study intervention involved creation of patient safety peer leadership roles, feedback processes, interactive dashboards for patient safety data, and educational resources available through quick response codes. Overall patient safety incident reporting increased by 48 percent, i.e., 40 reports per 1,000 patient days, near-misses became the most common report type, 80 percent of staff [members] reported that patient safety was ‘better-best’ [following this] QI project.”